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HOLLAND

Montreux, Feb 15th 2008

Dear Mr Schmidt

Hereby I wanted to take the opportunity to thank you for the outstanding service we got from your company during our move from Belgium to Switzerland.


I truly appreciated especially the personalized service, your concerns in order to satisfy us, as well as the pleasant approach "the guys" did have while they were physically moving our belongings.

Those unique selling points, which certainly have been experienced by other customers as well, are difficult to find nowadays, and will definitely bring you a lot of "Mouth to mouth publicity". You clearly differentiate yourself from the competition, taken into consideration my personal experiences from the past.

Your company has definitely shown that you deliver what you promise, on top of this you came up with the best price offer! Needless to say that the **quality / price ratio could not have been better!!!**

Mr Schmidt, I will definitely recommend your company further to third parties, and I can promise you, if in future we will have International moves out of the Benelux, we will ask you to take care of this.

Best regards

  
Niels KUYER  
General Manager  
Nespresso Benelux